



SAROIA STAFFING SERVICES QUALITY POLICY STATEMENT

Saroia Staffing Services is a recruitment company focused on the provision of general and specialist healthcare professionals to public and private healthcare providers

Saroia's Aspirations

Saroia's aim is to provide customers with high-quality services that improve patient care.

Saroia accomplishes this goal by listening to customer's needs, translating those needs into customer services and delivering the highest level of customer experience.

The Saroia Quality Policy and its Quality Management System strives to deliver continual improvement in the delivery and performance of those services.

Saroia is Committed:

- To the health and safety of its people and the patients, communities and societies which they serve.
- To the implementation of its Quality Management System and to abiding by its guidelines.
- To meet the agreed quality standards of its external and internal customers in the delivery of services.
- To comply with applicable laws and company policies, processes and procedures.

Saroia's Accountabilities:

- Saroia engages with all people who work with us (staff, partners and suppliers) to support this accountability and to ensure that all people who work with us have the required competency to do so.
- Saroia consults, listens and respectfully responds to customers, employees, suppliers, regulators and community as input to its aim of delivering a continually improving service